

A. General

Membership commences on the date of purchase or issuance and is valid for 12 months.

Memberships are non-refundable and cannot be paid on a pro-rata basis for part of a year.

Memberships, including its cards and benefits, are non-transferable.

B. Membership Types

■ Supporter - Single

One (1) nominated person (16 years and over) can attend as part of this membership.

■ Supporter - Family

Up to two (2) adults and any number of children (under 18 years) who reside at the same address can attend as part of this membership.

■ Associate - Single

One (1) nominated person (over 18 years) can attend as part of this membership

C. Membership Benefits & Conditions

Membership grants the listed Member the following benefits:

Supporter - Single

One (1) nominated person 16 years and over.

Requires 100 volunteer hours over a 12 month period.

Benefits

- Option for out of hours access (requires refundable key deposit of \$100)
- 20% off TACC run events.
- 5 movie tickets per year
- 20% off private hire costs for group activities (excluding wedding package).
- Attend friendship groups free.
- Display / sell works at TACC for free.*

Supporter - Family

Up to two (2) adults and any number of children under 18 years who reside at the same address.

Requires 200 volunteer hours over a 12 month period.

Benefits

- Option for out of hours access (requires refundable deposit \$100 per key)

- 20% off TACC run events.
- 2 movie tickets per family member per year
- 20% off private hire costs for group activities (excluding wedding package)
- Attend friendship groups free.
- Display / sell works at TACC for free.*

Associate - Single

One (1) nominated person 18 years and over.

Benefits

- Room access during opening hours.
- 10% off TACC run events.
- 10% off private hire costs for group activities (excluding wedding package)
- Display/sell works at TACC for 20% of item price (compared to 40% fee for non-member). *

NOTE

o Membership benefits and discounts only apply to TACC programs, events or other activities where expressly stated.

o Any child under 16 must be under the supervision of an adult at all times.

o The display and sale of works will be coordinated in consultation with a selection committee to ensure there is a variety of pieces of excellent quality.

TACC reserves the right to amend terms and/or change Member benefits or privileges at any time, including:

- discounts, events and exhibitions during your membership.
- suspending or revoking the membership program in whole or in part at TACC's discretion.

If any changes are made, we will give members notice by email and/or by posting a notification on the TACC website. TACC is under no obligation to refund membership fees in whole or in part.

TACC reserves the right to exclude select events and activities from Member discounting. TACC will communicate this in related marketing and at point of sale.

TACC reserves the right to suspend a Member benefit in whole or in part, or cancel a paid TACC Membership without refund for any breach of any of these Terms and Conditions.

Any past, current or future TACC Member discounts, offers or promotions cannot be used in conjunction with any other TACC discounts, offers or promotions.

A Member must at all times abide by any applicable TACC Ticket terms and conditions or Terms of Entry. These may change from time to time.

Free entry to exhibitions does not include exhibition launches or some ticketed exhibitions.

Members are responsible for ensuring that their contact details associated with their membership are correct at all times.

A list of current paid members will be maintained by the TACC Front Office. This will be used by TACC staff and admission / workshop coordinators to confirm membership status for events, bookings and other activities. TACC Staff may ask for proof of identity.

C. Membership Form, Payment and Renewal

To become a member you must complete the TACC Membership Form. This can be completed online via the TACC website or in person at the TACC Office during opening hours.

Payment can be made by direct deposit (TACC bank details provided on the form), cash or credit card. Payments by cash and credit card can only be processed in person in the TACC Office.

Subject to any rights to cancel, membership fees are non-refundable once payment has been received, and membership benefits are not transferable.

At least 2 weeks prior to your membership expiring, you will be contacted via email to confirm if you want to renew your membership and the renewal process.

D. Gift Memberships

Gift Memberships are valid from the date of activation either by giver or by the recipient, for the duration of the membership purchased.

For example, if 1-year membership was purchased, it is valid for 12 months from the date it is activated by either the giver or recipient.

TACC reserves the right to cancel, without refund, any Gift Membership that has not been activated within 6 months of the purchase date.

E. Death of a Member

A TACC Membership terminates automatically on the death of a member. TACC will terminate the member's account on receipt of notification of the death of the member.

F. Communication

By becoming a TACC Member, you provide TACC with your express consent to receive communications by post or email (to the addresses you have nominated) regarding:

- Your Membership; and
- News, programs, competitions, events, workshops and offers at TACC.

You may opt-out of receiving the communications by using the unsubscribe function on any electronic communications you receive from TACC. Opting out of these communications will impact TACC's ability to provide you with the membership benefits that would otherwise be available to you as part of membership. If you opt-out, TACC may still contact you regarding any news or notifications that impact your membership. These could include but not limited to; changes in terms, pricing and organisational news.

Each Member acknowledges that TACC collects, uses and discloses personal information about the Member so that TACC can provide members with membership benefits and administer the TACC Membership program. More information about how your personal information is used and kept is set out in TACC's Privacy Policy is available on the TACC website.

Only the Member named on the account will be entitled to access their Membership information.